



## UndergroundBackups Privacy Statement

At UndergroundBackups, we are committed to protecting your privacy. We use the information we collect about you to process orders and to provide a more personalized shopping experience. Please read on for more details about our privacy policy.

### What information do we collect? How do we use it?

- Some downloads on our site require that we collect information about you. This allows us to contact you, provide follow-up information and support, and setup your billing and contact account. **You must accept certain terms and conditions before downloading our software.** A checkbox is provided on the downloads where we collect information about you and/or your company or organization.
- When you order online we need to know your name, e-mail address, mailing address, credit card number, and expiration date. This allows us to process and fulfill your order and to notify you of your order status.
- When you submit via our request form, we also ask for your e-mail address so we may provide you with a response when necessary, although we do not display customer e-mail addresses for public viewing anywhere on our site.
- We monitor customer traffic patterns and site usage to help us develop the design and layout of our site.
- We may also use the information we collect to occasionally notify you about important functionality changes to the Web site, new services, and special offers we think you'll find valuable.

### How does UndergroundBackups protect customer information?

When you place orders or access your account information, we offer the use of a secure server. The secure server software (SSL) encrypts all information you input before it is sent to us. Furthermore, all of the customer data we collect is protected against unauthorized access.

### What about "cookies"?

"Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Our cookies do not contain any personally identifying information, but they do enable us to provide additional shopping features. Most Web browsers automatically accept cookies, but you can usually change your browser to prevent that. Even without a cookie, you can still use most of the features in our store, including placing items in your shopping cart and purchasing them.

### Will UndergroundBackups disclose the information it collects to outside parties?

UndergroundBackups does not sell, trade, or rent your personal information to others.

UndergroundBackups may release account information when we believe, in good faith, that such release is reasonably necessary to (i) comply with law, (ii) enforce or apply the terms of any of our user agreements or (iii) protect the rights, property or safety of UndergroundBackups, our users, or others.

### In summary

We are committed to protecting your privacy. We use the information we collect on the site to make online shopping at UndergroundBackups possible and to enhance your overall shopping experience. We do not sell, trade, or rent your personal information to others.

**Your consent**

By using our Web site, you agree to the collection and use of this information by UndergroundBackups. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.

This document is subject to change without notice. UndergroundBackups reserves the right to change some or all of the content listed in the document without notification.

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